

FortiMail 400E

Register for Support

Register your Fortinet product to receive:

- Technical Support
- New product features
- Protection from new threats

Vous devez enregistrer le produit pour recevoir:

- Support technique
- Nouvelles fonctionnalités du produit
- Protection contre de nouvelles menaces

La reistrazione ti permette di usufruire di:

- Supporto Tecnico
- Nuove funzionalita
- Protezione dalle ultime minacce

Debe registrar el producto para recibir:

- Apoyo técnico
- Nuevas funcionalidades del producto
- Protección contra ataques

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本日、フォーティネット製品の登録をしてください。

登録すると次のメリットがあります。

テクニカルサポート・新機能の追加・新しい脅威への防御

请马上注册

您的飞塔产品

您在注册以后才能得到技术支持、新产品特点信息、最新威胁防护



November 14, 2016

06-524-291240-20161114

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<https://support.fortinet.com>

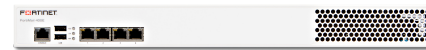
Toll free: 1 866 648 4638

Phone: 1 408 486 7899

Fax: 1 408 235 7737

Email: register@fortinet.com

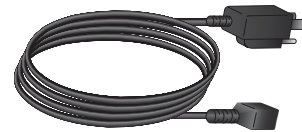
Box Includes



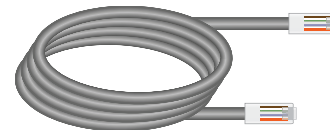
FortiMail 400E



QuickStart Guide



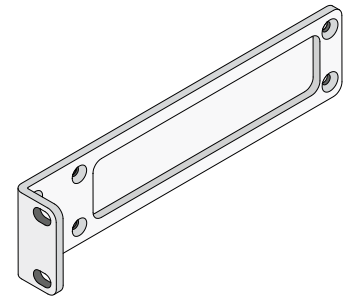
Power Cable



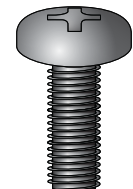
Ethernet Cable



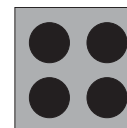
Console Cable



2 Rack-Mount Brackets



2 Grounding Screws

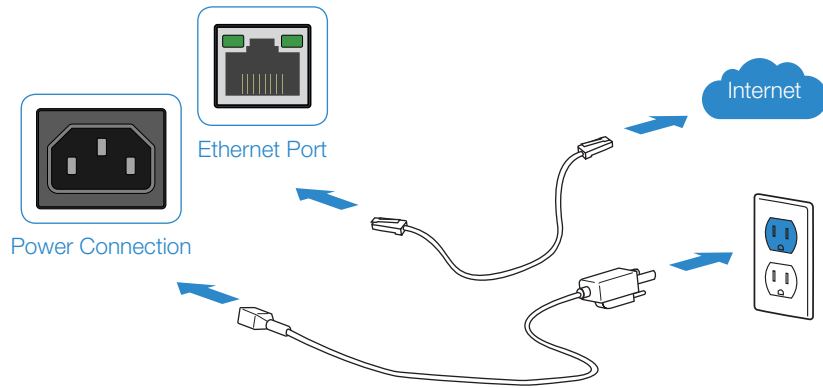


4 Rubber Feet



8 Bracket Screws

1 Basic Connections

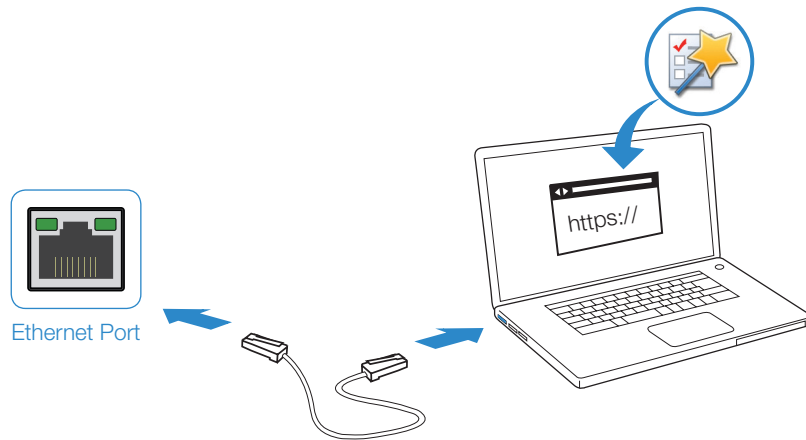


Connect your device to a [power outlet](#) and an [Internet connection](#). This is usually a modem, but could also be another device on your network.

2 Setup Options

- A Web Browser**
Setup Wizard (p.8)
- B Terminal Emulation**
With console cable (p.9)

A Web Browser



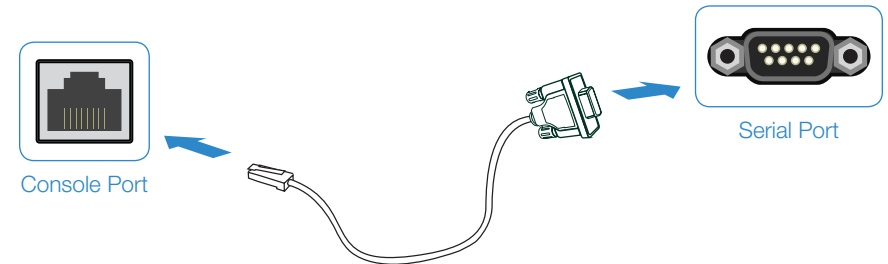
GUI

1. Connect the [Ethernet cable](#).
2. Configure the management computer to be on the same [subnet](#) as the internal interface as the FortiMail unit:

IP address: 192.168.1.2
Netmask: 255.255.255.0

3. Visit <https://192.168.1.99/admin> in your web browser.
4. Login using username "[admin](#)" and [no password](#).
5. [Configure your device](#) and save your settings.
6. [Register your device](#) from the dashboard page.

B Terminal Emulation



To Connect to the CLI

1. Connect the device's [console port](#) to the management computer using the provided [console cable](#).
2. Start a [terminal emulation program](#) on the management computer, select the [COM port](#), and use the following settings:

Baud Rate: 9600
Data bits: 8
Parity: None
Stop bits: 1
Flow Control: None

3. Press [Enter](#) on your keyboard to [connect to the CLI](#).
4. Login using username "[admin](#)" and no password. You can now proceed with configuring your device.

3 Installation

The FortiMail unit can be placed on any [flat surface](#), or mounted in any standard [19 inch rack](#) unit with the provided rack-mount brackets and screws.

Please read "Cautions and Warnings" prior to installing your device.

Caution:

Electrostatic discharge (ESD) can damage your Fortinet equipment.

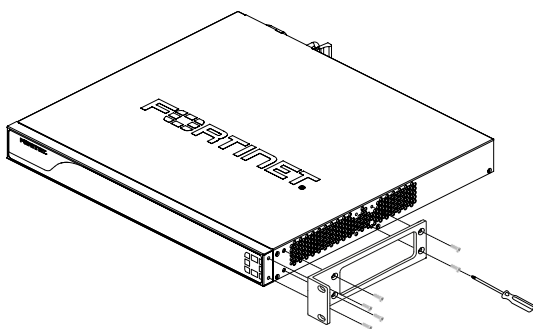
Do not place heavy objects on the unit.

To avoid personal injury or damage to the unit, it is recommended that two or more people install the unit into the rack.

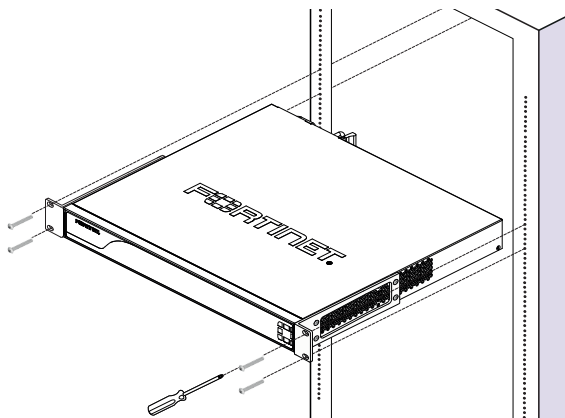
Note: If the unit has a redundant power supply, each power cable should be connected to a different power source. In this way, if one power source fails, the other may still be operational and the unit will not lose power.

To install the unit into a rack

1. Ensure that the FortiMail unit is placed on a stable surface prior to [rack-mount](#) installation.
2. Attach the provided [rack-mount brackets](#) to the sides of the unit using the provided [bracket screws](#).
 - a. If you are installing the unit into a [four-post rack](#), attach the [rack-mount brackets](#) with the [handles](#) aligned with the [front](#) of the FortiMail unit.



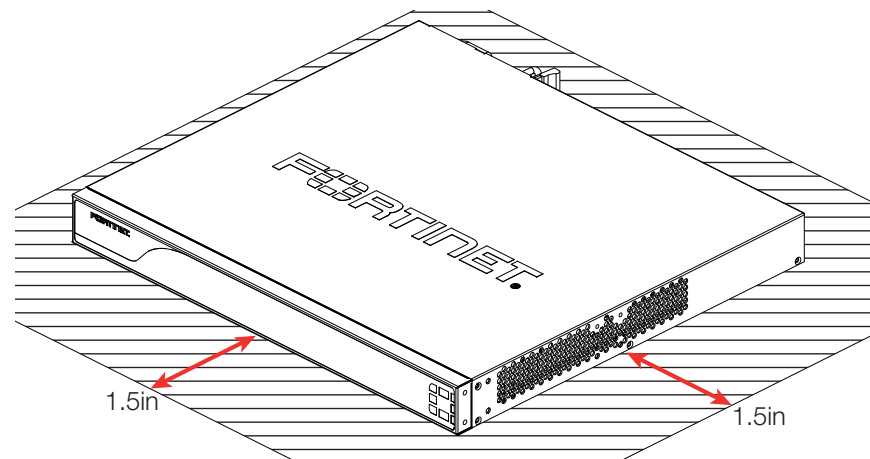
- b. If you are installing the unit into a [two-post rack](#), attach the [rack-mount brackets](#) with the [handles](#) aligned with the [middle](#) of the FortiMail unit.



3. Position the FortiMail unit in the [rack](#). Ensure there is enough room around the unit to allow for sufficient air flow.
4. Line up the [rack-mount bracket holes](#) to the [holes on the rack](#) and ensure that the FortiMail unit is [level](#).
5. Finger tighten [four rack-mount screws](#) to attach the unit to the [rack](#).
6. Verify that the spacing around the FortiMail unit conforms to requirements and that the unit is [level](#), then tighten the [rack-mount screws](#) with an appropriate [screwdriver](#).
7. Plug the supplied [power cable](#) into the rear of the unit and then into a [grounded electrical outlet](#) or a separate power source, such as an [uninterruptible power supply](#) (UPS) or a [power distribution unit](#) (PDU).

To install the unit on a flat surface

1. Ensure that the surface onto which the FortiMail unit to be installed is clean, level, and stable and that there is at least [1.5in \(3.8cm\)](#) of clearance on all sides to allow for adequate airflow.
2. Attach the provided [rubber feet](#) to the bottom of the FortiMail unit.
3. Place the unit in the designated location.
4. Verify that the spacing around the FortiMail unit conforms to requirements and that



the unit is [level](#).

5. Plug the supplied [power cable](#) into the rear of the unit and then into a [grounded electrical outlet](#) or a separate power source, such as an [uninterruptible power supply](#) (UPS) or a [power distribution unit](#) (PDU).



Ethernet Ports 1 - 4 (RJ-45)

Gigabit Ethernet network connections



USB (USB A)

Reserved for future use

Console (RJ-45)

Optional connection to the management computer

Provides access to the CLI

Power

100-240V AC, 50-60Hz, 5-3A



Ethernet Ports Link/Activity

Flashing Amber: Transmitting & receiving data

Off: No link established

Ethernet Ports Speed

Green: Connected at 1Gbps

Amber: Connected at 100Mbps

Off: Connected at 10Mbps or not in use



HDD

Flashing Amber: Hard disk in use

STA

Green: Minor alarm

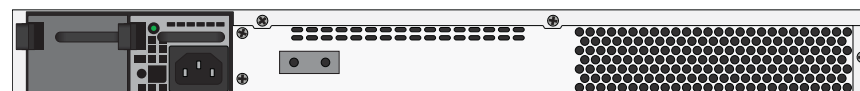
Red: Major alarm / system failure

Off: Normal operation

PWR

Green: The unit is on

Off: The unit is off



Power Supply

Green: Power supply operating normally

Off: The unit is off

Cautions and Warnings

Environmental Specifications

Ambient operating temperature: 0C to 40C

Refer to specific Product Model Data Sheet for Environmental Specifications (Operating Temperature, Storage Temperature, Humidity, and Altitude)

Référez à la Fiche Technique de ce produit pour les caractéristiques environnementales (Température de fonctionnement, température de stockage, humidité et l'altitude).

Safety

Battery – Risk of explosion if the battery is replaced by an incorrect type. Do not dispose of batteries in a fire. They may explode. Dispose of used batteries according to your local regulations. IMPORTANT: Switzerland: Annex 4.10 of SR814.013 applies to batteries.

Batterie – Risque d'explosion si la batterie est remplacée par un type incorrect. Ne jetez pas les batteries au feu. Ils peuvent exploser. Jetez les piles usagées conformément aux réglementations locales. IMPORTANT: Suisse: l'annexe 4.10 de SR814.013 s'appliquent aux batteries.

警告
本電池如果更換不正確會有爆炸的危險
請依製造商說明書處理用過之電池

Regulatory Compliance

Federal Communication Commission (FCC) - USA

This device complies with Part 15 of FCC Rules. Operation is subject to the following two conditions:

- (1) this device may not cause harmful interference, and
- (2) this device must accept any interference received; including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy, and if it is not installed and used in accordance with the instruction manual, it may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference, in which case the user will be required to correct the interference at his own expense.

WARNING: Any changes or modifications to this product not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment

Industry Canada Equipment Standard for Digital Equipment (ICES) – Canada

CAN ICES-3 (A) / NMB-3 (A)

This digital apparatus does not exceed the Class A limits for radio noise emissions from digital apparatus set out in the Radio Interference Regulations of the Canadian Department of Communications.

Cet appareil numérique n'émet pas de bruits radioélectriques dépassant les limites applicables aux appareils numériques de la classe A prescrites dans le Règlement sur le brouillage radioélectrique édicté par le ministère des Communications du Canada.

European Conformity (CE) - EU

This is a Class A product. In a domestic environment, this product may cause radio interference, in which case the user may be required to take adequate measures.



Product Safety Electrical Appliance & Material (PSE) - Japan

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Voluntary Control Council for Interference (VCCI) – Japan

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Bureau of Standards Metrology and Inspection (BSMI) – Taiwan

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China

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